

3/4 Goal #1: Increase the academic success of students

Benchmark and increase national, state, and institutional perspective: graduation, retention, remedial education persistence, student success index scores, credential attainment, transfer rates, and KTIP placement results

Responsible Unit	Objective	Status
President's Office	Improve student performance on benchmark measures: graduation, retention, KTIP, and Student Success Index	On-going

Develop and implement assessment model program

Responsible Unit	Action Step	Status
Academic Affairs	Explore and purchase a new assessment software program	Completed
	Assess Students living in Residence Halls	On-Going
	Create and implement co-curricular and departmental/division assessments	On-Going

Responsible Unit	Objective	Status
President's Office	Report progress on key success markers that align with goal statement	On-going
Academics	Maintain quality program offerings	On-going
Student Affairs	Determine through the use of surveys and questionnaires student satisfaction	On-going
Athletics	Refine daily attendance report to provide the most accurate information possible	Completed

3/4 Goal #2: Improve holistic student satisfaction experience

Responsible Unit	Objective	Status
	Add-establish master plan that focuses on individual areas of campus (i.e. dorms, individual buildings, etc.) and create an operational plan to guide the institution through COVID-19.	Completed
	Review of annual contracts for savings	Completed
	Reduce institutional turnover by 10%; engage in activities supporting the reduction of employee turnover	On-going
Student Affairs	Increase student awareness of and access to support services available to them.	Completed

Responsible Unit	Objective	Status
Academic Affairs	Create a culture of which encourages the utilization of open educational resources to lower costs for students	Completed
	Determine through the use of surveys and questionnaires student satisfaction	Completed
	Create and utilize student-centered approaches to improve satisfaction	Completed

